

# BreathVet Guarantee Request Form

To submit a Guarantee Request, please mail this completed form along with the original sales receipt and the original UPC label from the product to: SmartMouth Veterinary Labs LLC, Attn: Guarantee, 12312 Olive Blvd., Ste. 250, St. Louis, MO 63141

Upon receipt of the completed form, proof of purchase, and the original UPC label from the product, we will review your request. If your Guarantee request is approved, we will refund you the purchase price minus any coupon(s) but including sales tax based upon the information provided on the proof of purchase, or mail you coupon for a replacement product, at your option.

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(First Name)

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(Last Name)

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(Street Address)

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(City/State/Zip Code)

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(Telephone)

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(Email)

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(Lot # on Product)

**EXAMPLE:**  
Lot #  
location  
on products



**Tape UPC Label Here  
(or ship empty packaging)**

1. What product did you purchase?	
2. Why are you unsatisfied with the product?	
3. Would you like a refund or a coupon for a replacement product?	<input type="checkbox"/> Refund <input type="checkbox"/> Coupon for Replacement Product

**BreathVet Guarantee is subject to the following terms and conditions:**

- Proof of purchase is required because prices vary based on the retailer. Without proof of purchase, we cannot refund the purchase price because we will not be able to verify the transaction details.
- Please note that because we are unable to control the quality of our products sold by unauthorized sellers, unless otherwise prohibited by law, the BreathVet 60-Day Satisfaction Guarantee is not available for products purchased from unauthorized sellers.
- Please allow 6-8 weeks for processing.